

Windows 8 *Mail* setup for Standard, Advanced, Starter or StarterPlus mailboxes

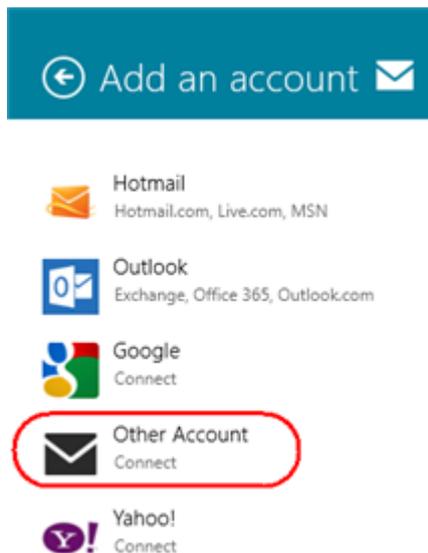
How do I set up a Standard, Advanced, Starter or StarterPlus mailbox in Windows 8 Mail?

Setting up your Standard, Advanced, Starter or StarterPlus mailbox in Windows 8 *Mail* should take just a few minutes.

Step 1

The first time you open *Mail* on Windows 8 you will be prompted for your Microsoft account details, enter them in the text boxes provided, once done you will be directed to the add new account wizard.

If you already have an email account set up click **Settings, Accounts, Add an Account**, then **Other Account** to start the wizard.



Step 2

Select **IMAP** then click **Connect**.

Add your email account



We couldn't find settings for onlinesupport@fasthosts.com. What kind of account is this?

- Exchange Activesync (EAS)
- IMAP
- POP

Connect

Cancel

Step 3

Click **Show more details**.

Add your Other account



Enter the information below to connect to your Other account.

Email address

Password

[Show more details](#)

Connect

Cancel

Step 4

There is a lot of information to fill in on this next screen, let's look at each section bit by bit.

- **E-mail Address:** Enter your full email address. This is made up of the mailbox name you chose, an @ symbol and your domain name. *you@yourdomain.com* for example.
- **Username:** Enter your full email address again.
- **Password:** Enter the password you set up when you created the mailbox within your control panel.

Add your Other account

Enter the information below to connect to your Other account.

Email address

Username

Password

Standard and Starter Mailboxes

- **Incoming email server:** Enter *mail.yourdomain.com* (replacing *yourdomain.com* with your domain name).
- **Port:** 143.
- **Incoming Server requires SSL:** *Unchecked.*
- **Outgoing *mail* server (SMTP):** Enter the SMTP server your ISP supplied you with.
- **Port:** Change to 587.
- **Outgoing server requires SSL:** *Refer to your ISP for details.*
- **Outgoing server requires authentication:** Refer to your ISP for details.
- **Outgoing server requires authentication:** Refer to your ISP for details.

StarterPlus and Advanced Mailboxes

- **Incoming email server:** Enter *mail.yourdomain.com* (replacing *yourdomain.com* with your domain name).
- **Port:** 143.
- **Incoming Server requires SSL:** *Unchecked.*
- **Outgoing *mail* server (SMTP):** Enter *smtp.yourdomain.com* (replacing *yourdomain.com* with your own domain name) into the text box. If you're using external nameservers you can use **smtp.livemail.co.uk** instead.
- **Port:** Change to 587.
- **Outgoing server requires SSL:** *Unchecked.*
- **Outgoing server requires authentication:** *Checked.*
- **Outgoing server requires authentication:** *Checked.*

Once completed, the screen should look similar to the following:

Incoming (IMAP) email server

Port

Incoming server requires SSL

Outgoing (SMTP) email server

Port

Outgoing server requires SSL

Outgoing server requires authentication

Use the same username and password to send and receive email

[Show fewer details](#)

Step 5

Click **Connect** to set up your account and start using Windows 8 *Mail*.

Windows 8 *Mail* is now set up to send and receive emails from your mailbox.